

## COVID-19: Canada Recovery Sickness Benefit (CRSB)

(January 11, 2022)

To help you understand the CRSB, we have prepared the following chart solely for informational purposes. We will seek to update our resources regularly, but urge you to consult with us if you have any specific legal questions about a client's situation, in particular their eligibility for this benefit: [info@connectingottawa.com](mailto:info@connectingottawa.com).

### Canada Recovery Sickness Benefit (CRSB)

#### **YOU MUST MEET ALL OF THESE CONDITIONS FOR THE 1-WEEK PERIOD YOU'RE APPLYING FOR & BE EMPLOYED OR SELF-EMPLOYED ON THE DAY BEFORE YOUR FIRST APPLICATION PERIOD:**

- ✓ You are unable to work at least 50% of your scheduled work week because you are self-isolating for 1 of these reasons:
  - You are sick with COVID-19 or may have COVID-19
  - You are advised to self-isolate due to COVID-19 (see Note 1)
  - You have an underlying health condition that puts you at greater risk of COVID-19 (see Note 2)
- ✓ You did not apply for or receive any of these benefits for the same 1-week period:
  - Canada Recovery Benefit (CRB)
  - Canada Recovery Caregiving Benefit (CRCB)
  - Canada Worker Lockdown Benefit (CWLB)
  - Short-term disability benefits
  - Employment Insurance (EI) benefits
  - Quebec Parental Insurance Plan (QPIP) benefits
  - Paid leave from your employer
- ✓ You reside in Canada and have a permanent address, but do not have to be a citizen or permanent resident
- ✓ You were present in Canada
- ✓ You are at least 15 years old
- ✓ You have a valid (unexpired) Social Insurance Number (SIN)
- ✓ You earned at least \$5,000 in 2019, 2020, 2021, or in the 12 months before the date you apply from (See Note 3):
  - Employment income (total or gross pay)
  - Net self-employment income (after deducting expenses)
  - Maternity or parental benefits from EI or similar QPIP benefits
- ✓ You were not self-isolating or in quarantine due to international travel, except in limited circumstances (see link below).

**The CRSB runs until May 7, 2022. The maximum number of weeks you can apply for the CRSB is 6 weeks between September 27, 2020 and May 7, 2022. You cannot apply for periods that have closed (See Note 4).**

The CRSB is a single payment of \$450 (\$500-10% tax withheld at source) for each 1-week period. If your situation continues, you can receive payments for up to a maximum of 6 weeks (See Note 5).

You can apply on the **first Monday after the 1-week period** you're applying for has ended. The CRSB does not renew automatically. You may apply for any period you are eligible for, including **up to 60 days after** the period has ended.

When you apply, the Canada Revenue Agency (CRA) may ask you for information to verify that you are eligible for the CRSB (See Note 6). As a result, your application can take anywhere from 4 to 8 weeks to process from the date this information is received. You can submit your validation documents online through CRA My Account or by fax: 1-833-325-0555.

You will receive your payment in 3-5 business days by direct deposit or 10-12 business days by mail.

*Note 1: You can be advised to isolate by: employer, medical practitioner, nurse practitioner, person in authority, the gov't, public health authority.*

*Note 2: The following can advise you to isolate at home due to your health condition: medical practitioner, nurse practitioner, person in authority, the gov't, your public health authority.*

*Note 3: These do not count as income: disability benefits, student loans, social assistance or family support payments, bursaries or scholarships, pension income (CPP, QPP), Old Age Security, amounts from other federal COVID-19 benefits (CRB, CRCB, CRSB, CWLB, CESB, CERB).*

*Note 4: You can apply retroactively for periods 61 to 63 until February 16, 2022 if you are eligible.*

*Note 5: The 6 weeks **do not** need to be taken consecutively. Each 1-week period starts on a Sunday and ends on the following Saturday.*

*Note 6: The CRA might request: recent pay slips; employment verification letter, including salary, if accessible online; ROE; bank statements showing name, address, and payroll deposit; invoice for services rendered; receipt of payment for services provided; documents showing income earned from a "trade or business" as a sole proprietor, independent contractor, or a partnership; or any other document that will confirm you earned \$5,000 in employment or self-employment income; statement of benefits related to maternity or parental leave.*

**FURTHER INFORMATION ON THE CRCB AVAILABLE AT:**

[Who can apply: Canada Recovery Sickness Benefit \(CRSB\) - Canada.ca](https://www.canada.ca/en/cra-arc/services/canada-recovery-sickness-benefit.html)

## HOW TO APPLY FOR OR REPAY Canada Recovery Sickness Benefit (CRSB) (January 11, 2022)

<b>ONLINE</b>	<p>If you are applying <b>online</b>, you must do so through your <b><u>CRA My Account</u></b>.</p> <p>You can register for a CRA My Account here: <a href="https://myaccount.cra.gc.ca">My Account for Individuals - Canada.ca</a>.</p> <p>If <b>you already have a CRA My Account</b>, make sure your direct deposit and mailing information is <b>up to date</b> with the CRA by verifying the information in your account.</p>
<b>VIA TELEPHONE</b>	<p><b>Before applying</b>, ensure that you have all of this information with you:</p> <ul style="list-style-type: none"> <li>○ Your Social Insurance Number (SIN)</li> <li>○ Complete address</li> <li>○ Full name and date of birth</li> <li>○ Assessed tax return, notice of assessment or reassessment, other tax document, or be signed into CRA My Account</li> </ul> <p><b>TO APPLY FOR THE CRSB:</b></p> <ul style="list-style-type: none"> <li>○ <b>1-800-959-8281 or TTY: 1-800-665-0354 on Monday to Friday 8:00 am-8:00 pm, Saturday 9:00 am-5:00 pm, Closed Sundays and public holidays</b></li> </ul>
<b>UNABLE TO APPLY DUE TO LANGUAGE?</b>	<p>If you cannot complete the application on your own due to a language barrier, we encourage you to contact the Catholic Centre for Immigrants (613) 232-9634 or OCISO (613) 725-0202 for help.</p>
<b>NEED TO REPAY?</b>	<p>You need to return the benefits you received or repay the CRA if you:</p> <ul style="list-style-type: none"> <li>• Applied for the CRSB and later found out you do not meet the eligibility criteria</li> <li>• Received a payment in error</li> </ul> <p>For more information on returning your payment online or by mail: <a href="https://www.cra.gc.ca/crsb/repay">Return a payment: Canada Recovery Sickness Benefit (CRSB) - Canada.ca</a>.</p>
<b>WHAT IF YOU ARE DENIED CRSB?</b>	<p>If your application is denied and you do not agree with the decision, you may ask to have your application reviewed again. Your request for a second review must include the following:</p> <ul style="list-style-type: none"> <li>• Why you disagree with the decision (such as, not all of the information was considered, certain facts or details were missing, or misinterpreted)</li> <li>• Any relevant new documents, new facts, or correspondence</li> </ul> <p>The second review will not be done by the same CRA official who did the first review. You can request a second review through CRA My Account or by fax or mail: <a href="https://www.cra.gc.ca/crsb/second-review">If your application needs validation: Canada Recovery Sickness Benefit (CRSB) - Canada.ca</a></p>
<b>ERROR CODE COV-049 WHEN YOU APPLY</b>	<p>Your application may be delayed if you have an open EI benefit period with Service Canada. The CRA will make sure you meet the <a href="https://www.cra.gc.ca/crsb/eligibility">eligibility criteria</a> and have not received EI payments for the same period. If you are eligible, it may take about 20 business days to process your application.</p>
<b>ERROR CODE COV-058 WHEN YOU APPLY</b>	<p>You may get this error if period 61 (Nov 21 to 27, 2021) or later if the first time you are applying for the CRSB. You will need to provide additional information to validate your application. You must call 1-800-717-7735 within 30 days to complete your application.</p>

## Canada Recovery Sickness Benefit (CRSB) AND ONTARIO WORKS (OW)/ODSP (January 11, 2022)

<b>OW AND ODSP</b>	<p>The CRSB is non-exempt income and will be deducted dollar-for-dollar from OW and ODSP payments.</p> <p>The temporary measure for CRSB that was introduced in fall 2020 expired on November 1, 2021, and will <b>not</b> be extended. Under this measure, social assistance recipients granted prior to October 1, 2020 received \$2.50 for each month they would lose OW or ODSP as a result of receiving the CRSB. This temporary measure enabled people to keep their health benefits.</p> <p>For now, those with prescription drug or other health-related costs who are no longer eligible for OW or ODSP because of the CRSB may be assessed for Extended Health Benefits (EHB). Those with high drug costs who do not qualify for EHB can apply to the Trillium Drug Program.</p>
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**FURTHER INFORMATION ON THE CRSB AVAILABLE AT:**  
[Who can apply: Canada Recovery Sickness Benefit \(CRSB\) - Canada.ca](https://www.cra.gc.ca/crsb)