

COVID-19: Canada Recovery Caregiving Benefit (CRCB)

(October 25, 2021)

To help you understand the CRCB, we have prepared the following chart solely for informational purposes. We will seek to update our resources regularly, but urge you to consult with us if you have any specific legal questions about a client's situation, in particular their eligibility for this benefit.

Canada Recovery Caregiving Benefit (CRCB)

YOU MUST MEET ALL OF THESE CONDITIONS FOR THE 1-WEEK PERIOD YOU'RE APPLYING FOR & BE EMPLOYED OR SELF-EMPLOYED ON THE DAY BEFORE YOUR FIRST APPLICATION:

- ✓ You are unable to work at least 50% of your scheduled work week because you are caring for a child under 12 or a family member who needs supervised care for one of these reasons:
 - Their school, daycare, day program, or care facility is closed or unavailable due to COVID-19
 - Their regular care services are unavailable due to COVID-19
 - They are under your care because they are:
 - Sick with COVID-19 or have symptoms due to COVID-19
 - At risk of serious health complications if they get COVID-19, as advised by a medical professional
 - Self-isolating due to COVID-19, as advised by a medical practitioner, a nurse practitioner, a person in authority, the government, or a public health authority
- ✓ You did not apply for or receive any of these benefits for the same 1-week period:
 - Canada Recovery Benefit
 - Canada Recovery Sickness Benefit
 - Short-term disability benefits
 - Employment Insurance (EI) benefits
 - Quebec Parental Insurance Plan (QPIP) benefits
 - Paid leave from your employer
- ✓ You reside in Canada (live & have a home in Canada, but do not have to be a citizen or permanent resident)
- ✓ You were present in Canada
- ✓ You are at least 15 years old
- ✓ You have a valid Social Insurance Number (SIN)
- ✓ You are the only person in your household applying for the CRCB for the week (See Note 1)
- ✓ You earned at least \$5,000 in 2019, 2020, or in the 12 months before the date you apply from (See Note 2):
 - Employment income (total or gross pay)
 - Net self-employment income (after deducting expenses)
 - Maternity or parental benefits from EI or similar QPIP benefits
- ✓ You were not self-isolating or in quarantine due to international travel.

The CRCB is a single payment for a 1-week period, in the amount of \$450 (\$500-10% tax withheld at source) per household. If your situation continues, each household can receive payments for up to a maximum of 42 weeks (See Note 3).

The CRCB runs until November 20, 2021. There is no change to the current maximum of 42 weeks per household.

You can apply on the **first Monday after the 1-week period** you're applying for has ended. The CRCB does not renew automatically. You may apply for any period you are eligible for that is open for application, including **up to 60 days after** the period has ended (See Note 4).

When you apply, the Canada Revenue Agency (CRA) may ask you for information to verify that you are eligible for the CRCB (See Note 5). As a result, your application can take anywhere from **4 to 8 weeks** to process from the date this information is received. **You can submit your validation documents online through CRA My Account or by fax: 1-833-325-0555.**

You will receive your payment in 3-5 business days by direct deposit or 10-12 business days by mail.

Note 1: Only 1 eligible individual in the same household (living as a family at the same address) can apply for the CRCB per week.

Note 2: The following do not count as income: disability benefits, student loans, social assistance or family support payments, bursaries or scholarships, pension income, Old Age Security, amounts from other federal COVID-19 benefits (CERB, CESB, CRB, CRSB, CRCB).

*Note 3: The 42 weeks **do not** need to be taken consecutively. Each 1-week period starts on a Sunday and ends on the following Saturday.*

Note 4 You can view your application history in CRA My Account, under Covid-19 Support Payment Application Details.

Note 5: The CRA might request documents showing the person under your care is unable to go to school, daycare, day program, or care facility due to COVID-19; recent pay slips; employment verification letter, including salary, if accessible online; ROE; bank statements showing name, address, and payroll deposit; invoice for services rendered; receipt of payment for services provided; documents showing income earned from a "trade or business" as a sole proprietor, independent contractor, or a partnership; or any other document that will confirm you earned \$5,000 in employment or self-employment income.

FURTHER INFORMATION ON THE CRCB AVAILABLE AT:

[Who can apply: Canada Recovery Caregiving Benefit \(CRCB\) - Canada.ca](https://www.canada.ca/en/cra-arc/services/crcb.html)

HOW TO APPLY FOR OR REPAY Canada Recovery Caregiving Benefit (CRCB) (March 24, 2021)

ONLINE	<p>If you are applying online, you must do so through your CRA My Account.</p> <p>You can register for a CRA My Account here: My Account for Individuals - Canada.ca.</p> <p>If you already have a CRA My Account, make sure your direct deposit and mailing information is up to date with the CRA by verifying the information in your account.</p>
VIA TELEPHONE	<p>Before applying, ensure that you have:</p> <ul style="list-style-type: none"> ○ Your Social Insurance Number (SIN) ○ Your postal code ○ Your date of birth ○ A pen and paper ready to take down information <p>TO APPLY FOR THE CRCB:</p> <ol style="list-style-type: none"> 1. Call 1-800-959-2019 or 1-800-959-2041 Monday to Sunday, 6:00 am – 3:00 am 2. Press '1' to apply for one of the new recovery benefits 3. Press '1' to apply for the CRCB 4. Follow the prompts to enter your information, including: <ul style="list-style-type: none"> ○ Your SIN ○ Confirmation of your postal code ○ Date of birth ○ The period you are applying for 5. Certify that you qualify for the benefit <p>CRA will issue payments based on the payment method on file for you (either direct deposit or cheque).</p>
UNABLE TO APPLY DUE TO LANGUAGE?	<p>If you cannot complete the application on your own due to a language barrier, we encourage you to contact the Catholic Centre for Immigrants (613) 232-9634 or OCISO (613) 725-0202.</p>
NEED TO REPAY?	<p>You need to return or repay the CRA if you:</p> <ul style="list-style-type: none"> • Applied for the CRCB and later found out you do not meet the eligibility criteria • Received a payment in error • Received a payment for the same period as another member in your household <p>For more information on returning your payment online or by mail: Return a payment: Canada Recovery Caregiving Benefit (CRCB) - Canada.ca.</p>
WHAT IF YOU ARE DENIED CRCB?	<p>If your application is denied and you do not agree with the decision, you may ask to have your application reviewed again. Your request for a second review must include the following:</p> <ul style="list-style-type: none"> • Why you disagree with the decision (such as, not all of the information was considered, certain facts or details were missing, or misinterpreted) • Any relevant new documents, new facts, or correspondence <p>The second review will not be done by the same CRA official who did the first review. You can request a second review through CRA My Account or by fax or mail: If your application needs validation: Canada Recovery Caregiving Benefit (CRCB) - Canada.ca.</p>
ERROR CODE COV-049 WHEN YOU APPLY	<p>Your application may be delayed if you have an open EI benefit period with Service Canada. The CRA will make sure you meet the eligibility criteria and have not received EI payments for the same period. If you are eligible, it may take about 20 business days to process your application.</p>

Canada Recovery Caregiving Benefit (CRCB) AND ONTARIO WORKS (OW)/ODSP (September 7, 2021)

OW AND ODSP	<p>Those on OW/ODSP prior to October 2020 who are made financially ineligible due to CRCB will get \$2.50 per month to maintain benefits.</p> <p>This temporary measure ends on October 31, 2021.</p> <p>Retroactive CRCBs are treated as income in the month intended – not based on date received, so overpayments may be assessed as a result.</p>
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FURTHER INFORMATION ON THE CRCB AVAILABLE AT:
[Who can apply: Canada Recovery Caregiving Benefit \(CRCB\) - Canada.ca](https://www.cra.gc.ca/my-account)